

2008 TOP AP OUTSOURCING VENDORS API OUTSOURCING - INDUSTRY LEADER

API Outsourcing has been selected by “The Black Book of Outsourcing” annual survey and resource as one of the top outsourcing companies within the AP industry. More than 24,000 global responses from various outsourcing users were analyzed to determine the Best-in-Class outsourcing vendors for 2008. The following are API’s rankings:

Rank #1

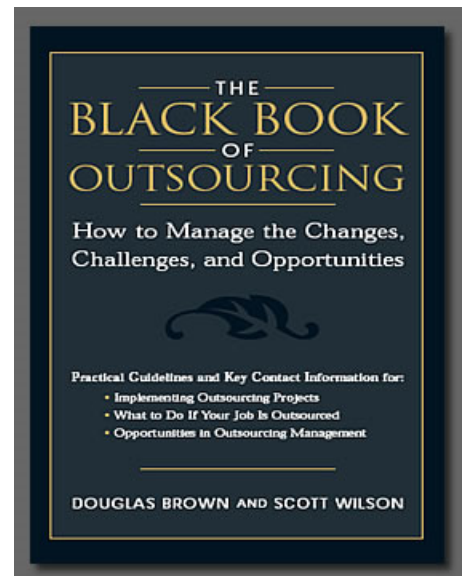
- Innovation
- Breadth of Offerings, Client Types & Delivery Excellence
- Scalability, Client Adaptability & Flexible Pricing

Rank # 2

- Trust
- Integration & Interfaces

Rank # 3

- Viability
- Support & Customer Care



Below are the outsourcing vendors which API competed with:

- | | | |
|------------------------|-------------------|-----------------------------|
| • American Express | • Core3 | • IQ Backoffice |
| • Aquarian Group | • EXL Service | • Liberata |
| • BNY Mellon SourceNet | • Genpact | • NCO Group |
| • BancTec | • Harris BPO | • Outsourcing Partners Intl |
| • Capgemini | • HCL BPO | • Satyam BPO |
| • CBIZ | • Hewlett Packard | • Touchstone |
| • Cognizant | • IBM | • Xansa |
| • Consero Global | • Infosys BPO | • Xchanging |

Source: www.theblackbookofoutsourcing.com